

NEW SERVICES - New water and/or sewer tap requests

To request a new water and/or sewer tap, please go the Harnett County Central Permitting Office at 108 E Front Street in Lillington. You will be required to provide proof of ownership for the property where the tap(s) will be located. Also, a photo ID will be required such as your driver's license or ID card. Fees will be based on the services you are requesting. You may call our office at 910-893-7575 for the cost of the requested services. A permit fee will be required for all new services by Central Permitting, amount of fee based on requested services.

If you are requesting a tap for a commercial business or a commercial sized tap, contact the water department at 910-893-7575 for required fees before coming in and applying for the tap(s). Apply for commercial taps at the Utilities office. A permit will be required at the Permitting office.

If you are applying for a water service that is located on our lines but in a surrounding county, please come to the Public Utilities office for your service. Bring your plumbing permit from your County's Inspections office.

EXISTING SERVICES

To open an existing water and/or sewer service, come to our office located at 308 West Duncan Street in Lillington. Deposits and fees due will be based on the location of the requested services. If you are renting you will need to bring your lease; if you are the property owner, you will need to bring your deed or contract. Also, a photo ID will be required such as your driver's license or ID card. No services will be turned on without these documents. Harnett County will run a "utilities" credit check on all new customers; required deposits will also be based on this check.

If you are transferring from one location to another, any current balances will need to be paid at the time of application. A transfer fee will be due when making this application; additional deposits may also be required in some instances.

If you are unable to come to our office, you may print out our **Water User's Agreement - Existing Services (listed second in the download listing)**.

Complete this in full; fax it, a copy of your lease, deed, or contract, and copy of your driver's license or photo id to our office at 910-814-4002. After this is faxed, call our office later that day with your credit card for payment of required fees. No services will be opened without these required documents being faxed in at the same time as the application.

(Do not print and send in the Service Application for New Water and/or Sewer Services.)

Services are turned on within two business days after application, documents and the required fees are received in the Utilities office.