

## Payment Options for Water / Sewer Bills

- Payments can be made 24 hours a day/7 days a week online through our website at <http://harnett.org/utilities>. Click on Public Utilities Online Services to be directed to Click2Gov to access account information and payments options using Visa/Master Card, and Discover. Your initial visit will require you to provide specific information from your current utility bill in order to establish a Personal Identification Number (PIN). Once this is accomplished, you can view present or past usage and billing information as well as pay your monthly bill with a credit or debit card.
- Payments can be made 24 hours a day/7 days a week by using our automated phone system by dialing into our phone line: 910-893-7575. Choose option 1 for account information, you must enter your account number and then follow the automated instructions. We accept Visa and MasterCard through this automated payment service.
- Bank drafting from your checking or savings account is available. The authorization form and instructions are on our web page, under “Public Utility Forms”.
- We accept payments from your Online banking services. If you use this service, please make sure your account number is entered in your computer system the same as on your bill. Example 123456-12345. Our business name can be set up as HCDPU. Please mail the payments to PO Box 1119 Lillington, NC 27546.
- Payments can be mailed using the return envelope enclosed with your monthly bill along with the payment stub which is the bottom portion of the water bill.
- Payments without the payment stub should be mailed to our PO Box 1119 in Lillington with the account number written on the check.

These payment options should not be used to establish new water services. Please refer to instructions for new services under “Public Utility Important Instructions”.