

HARNETT REGIONAL WATER

Equal Opportunity Provider and Employer

Water User's Agreement

Form Must be Completed in Full Before Service is Made Available

VALID PHOTO I.D. is Required

Today's Date _____ Set Up Fee All Accounts \$15 Same Day Service: \$50 Date Service Requested _____	DEPOSITS (refunded to applicant only)		
		APPROVED CREDIT	DENIED CREDIT
	OWNER WATER	\$0	\$50
	OWNER SEWER	\$0	\$50
	RENTER WATER	\$50	\$100
	RENTER SEWER	\$50	\$100

This agreement is a formal request for Harnett Regional Water (HRW), through normal procedures and in accordance with the HRW Water & Sewer Ordinance and all relevant departmental policies, to provide water and /or sewer service connections at the following location:

Service Address:

Owner _____ Renter _____ (PROPERTY OWNER & PHONE NO.) _____

Applicant Email Address _____

APPLICANT		CO-APPLICANT	
NAME (FIRST, LAST)		NAME (FIRST, LAST)	
MAILING ADDRESS:			
SOCIAL SECURITY # OR TIN	CONTACT PHONE #	SOCIAL SECURITY # OR TIN	CONTACT PHONE #
DRIVER'S LICENSE # AND STATE	DATE OF BIRTH	DRIVER'S LICENSE # AND STATE	DATE OF BIRTH
EMPLOYER NAME		EMPLOYER NAME	
EMPLOYER ADDRESS	PHONE #	EMPLOYER ADDRESS	PHONE #
PREVIOUS ADDRESS		PREVIOUS ADDRESS	

I, the undersigned, do agree to abide by all rules, regulations and policies of Harnett Regional Water as outlined in the HRW Water and Sewer Ordinance. Should I fail to make all payments on time when due as stated on the WATER/SEWER bill, the department has the right to disconnect my service without further notice. In order for service to be restored, I will be required to pay ALL DUE amounts plus a \$40 reconnect fee. Any fees resulting from court action to collect on an account will be the responsibility of the customer. All initial and final bills are prorated based on the number of days in the service period. FINAL BILLS with a credit balance of less than \$3.00 will not be refunded. Deposits and/or credit balances are refunded in the applicant's name only. **Property owners will be responsible for a monthly bill regardless of whether water and/or sewer is being used as long as the service is not turned off by request. HARNETT REGIONAL WATER IS NOT RESPONSIBLE FOR WATER DAMAGE OR LOSS. Please ensure residence or facility is prepared for water connection. Make sure all valves & faucets are turned off before requesting water service.** By signing this application, you are agreeing that you are at least 18 years of age.

Customer Signature _____

FOR OFFICE USE ONLY

FEES: Set-Up Fee \$15 _____ Deposit \$ _____ Same Day \$50 _____ 3/4 Meter \$425 _____ Damage \$ _____ Other \$ _____

Account # Transferred From: _____ **Date To Turn Off:** _____

ACCOUNT #: CID: _____ **LID:** _____ **WATER** _____ **SEWER** _____ **CREDIT:** APPROVED / DENIED

Turn On: _____ **Unlock Only:** _____ **Read Only:** _____ **Install:** _____ **Customer Serv Rep:** _____